

## Business Analyst

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### Job Details

Full-time \$75,000 - \$100,000 per year

### Location

Bay Area, California

### Qualifications

- Customer facing, healthcare background
- Software troubleshooting
- Adapt to rapidly changing needs and priorities without losing sight of overall plans and priorities.
- Analyze and choose between options where the solution is not always obvious.
- Develop project plans and organize own workload on a timescale of 1-2 months.
- Ensures new requirements will integrate with the current product /data technical environment.
- Leads cross-functional application development activities to achieve project objectives.
- Organizes and is accountable for keeping up-to-date product/application documentation to include associated tools used, common troubleshoot tips with their resolution steps. Makes recommendations to update any relevant organizational policies and procedures as appropriate.
- Performs and completes assignments, provides consistent quality and quantity of work with minimal supervision.
- Plays a significant role in solving problems and improving workflow processes and data management methods for multiple software applications.
- Provides documentation and delivery of training on assigned applications to educate users on system. Product demo to the customers/users

### Job Description

- Develops a general working knowledge of all the applications/modules/tools the product for supports and maintains baseline proficiency for effective end user, help desk, and on call support.
- Interacts with business customers to develop application requirements and product requirements.
- Leads and coordinates code/peer reviews of single facility or product application-focused development work to insure it aligns to the business and technical requirements.
- Working experience in Electronic medical record(EMR) and Electronic health record(EHR) and understanding of the workflows
- Leads application development activities for a single functional area to achieve project objectives.

- Manages application development, end-user support requests, and technical aspects of the product/ applications that are assigned.
- Participates in coordinating the transition from implementation to production and application support.
- Provides administrative, application development, and unit testing for small to medium complex projects (and support issues) or functional areas of larger projects or programs.
- Researches and recommends appropriate application development best practices, and tools.
- Responds to end user problems and develops/maintains strong, positive working relationships with the end user community.

## Working Conditions

- Home-based remote worker

## Why should you join Kencor Health, Inc?

If you are looking for long-term dream job, then it's Kencor Health. It's the kind of job where you're happy and excited to be a part of. It's where your ideas and feedback are taken into consideration to improve and elevate Kencor Health to the next level, and beyond.

## Contact Us

Please send your CV to us, and any relevant information to:  
[careers@kencorhealth.com](mailto:careers@kencorhealth.com)